

# UNIVERSAL EPIC UNIVERSE OPENS MAY 22, 2025



ARTIST CONCEPTUAL RENDERING



## FIVE IMMERSIVE WORLDS. ONE AMAZING THEME PARK.

Step through extraordinary portals transporting you to the excitement of Universal Epic Universe theme park, opening May 22, 2025 at Universal Orlando Resort. Visit our [website](#) to learn more.

### Youth groups visiting Epic Universe in 2025 should be aware of the following policies:

- **Discounts:** There is no youth group discount or complimentary tickets to Epic Universe in 2025.
- **Date-Based Pricing:** Prices vary by day, plus tax. Pricing for Epic Universe tickets is subject to change, at any time, without notice.
- **Validity Window:** The 1-Park 1-Day Universal Epic Universe Ticket is valid for one (1) calendar day. The ticket is valid only on the date selected and printed on the ticket. The ticket will expire in full on the expiration date printed on the ticket.
- **Availability:** Certain days may reach capacity and tickets will sell-out. Availability of tickets on a specific date is not guaranteed until you receive a confirmation email and payment has been received.
- **Payment Options:** Paying in advance with a credit card is strongly recommended. Pricing is not guaranteed until payment has been received.
- **Refunds:** Epic Universe tickets are non-refundable.
- **Modifications:** Additional tickets, added to an existing order, are subject to the most current price and availability.
- **Tax Exemption:** Florida law states that each admission charge is taxable unless the transaction is specifically exempt. To qualify for tax exemption, you must provide a copy of your valid Florida Consumer's Certificate of Exemption and payment must be made directly from the funds of the exempt entity. **In addition to your tax-exempt certificate**, you will be required to complete an affidavit confirming details of the exemption and payment method. To access this affidavit please visit [Tax Exempt Affidavit](#)

For youth groups visiting Universal Studios Florida, Universal Islands of Adventure and Universal Volcano Bay in 2025 please visit [UniversalOrlandoYouth.com](#)

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# UNIVERSAL EPIC UNIVERSE 2025 YOUTH GROUP ORDER FORM



## GROUP INFORMATION

SCHOOL/ORGANIZATION NAME

TRAVEL AGENCY / TRAVEL PLANNER COMPANY (IF APPLICABLE)

CONTACT NAME

CONTACT EMAIL ADDRESS

MAILING ADDRESS

DAY PHONE

CELL PHONE

CITY

STATE

ZIP CODE

TAX EXEMPT IN THE STATE ☐ Yes

☒ No

OF FLORIDA?

## TICKET ORDER

- Prices vary by day and are subject to change without notice. To see availability and pricing please visit [www.UniversalOrlando.com/Web-Store/](http://www.UniversalOrlando.com/Web-Store/).
- Email completed PDF order form to [TicketReservations@UniversalOrlando.com](mailto:TicketReservations@UniversalOrlando.com).
- Pricing and availability are not confirmed until you receive a confirmation email and payment has been processed.

Product	Quantity	Date
1-Park 1-Day Universal Epic Universe Ticket		

## CREDIT CARD PAYMENT PROCESS

- Within seven (7) days of submitting your completed order request you will receive two emails:
  - An itemized confirmation email from [TicketReservations@UniversalOrlando.com](mailto:TicketReservations@UniversalOrlando.com) **and**
  - An invoice email from [Invoice@Authorize.net](mailto:Invoice@Authorize.net) with a link to submit payment.
- The invoice will not include the itemized details of your order.
- Payment must be processed in a single transaction. Orders must be paid in full before they can be printed. We cannot accept payment over the phone and credit card information should **not** be sent via email.

## ORDER FULFILLMENT PLEASE SELECT ONE (1) OPTION



### Complimentary FedEx

- To be eligible for complimentary FedEx delivery orders must be submitted four (4) weeks prior to arrival
- Orders must be paid in full before they can be printed or shipped.
- Please allow up to two (2) weeks from time of payment for delivery.
- Expedited delivery is not possible, no delivery on weekends, and signatures are required on all deliveries.



### In Person Pick-Up at Universal Studios Florida Group Sales Window

- Tickets can be picked up at the Universal Studios Group Sales Window **Monday-Friday 8am-5pm, or Saturday-Sunday 9am-3pm.**
- Please be prepared with your confirmation number and a valid photo ID.

NAME OF PICK-UP PERSON

DATE OF PICKUP